

KLC Tuition Discount Program FAQs for Employees

What is my discount?

The discount is ten percent (10%) discount off of standard weekly tuition rates for full-time children, preschool through school age.

At what age does preschool start?

Preschool is not defined by age but rather by the classroom ratio. Preschool is a classroom operating at a ratio of no greater than 8:1 (8 children to 1 caregiver). The actual age varies from center to center, as state ratios vary, so please call your Center Director for more information.

May the discount apply to multiple children in my family?

Yes, as long as they are in an eligible classroom and a participating center.

Can the discount be combined with other discounts such as sibling discounts?

No. Only one type of discount is allowed per family

My spouse and I both work for participating companies; do we get both discounts?

No. The discount isn't combinable with any other discounts.

Is the discount available at any center or do I have to use specific centers?

The discount is applicable at all **participating** KLC centers. Only a handful of centers choose to not participate in the program. Contact your local center to confirm center participation status.

Is the discount available at KinderCare and Mulberry centers?

No. Although KinderCare/Mulberry was acquired by KLC in 2005, the discount programs will remain and operate separately until further notice. At this time, your employer does not participate in the KinderCare Kindustry® or Mulberry Corporate Connections™ discount programs.

How do I sign up for the discount?

1. Find a participating KLC center near you (visit www.knowledgelearning.com, note KinderCare and Mulberry centers **are not** part of this program)
2. Schedule a tour with the Center Director
3. Mention the KLC discount program and confirm center participation upon enrolling
4. Bring identification to verify employment with your company

If you're already enrolled, simply provide proof of employment to your Center Director and request to be included in the discount program. The discount will then be applied the start of the following week (no retro activity is allowed).

How do I find a nearby center?

Visit our web site at www.knowledgelearning.com and click on the "Locate A Center" link on the home page, or call the toll-free number: 1-888-525-2780 to speak with a Customer Care representative. Please note this is not available at KinderCare or Mulberry centers.

Can I use this program for my grandchildren?

The discount is applicable for those who have legal custody of the child.

How does an employee verify employment?

The employee must present a current pay stub to be eligible for the discount. Employees may black out any information they do not want the center to see. A copy of this will go in your family file in case the center is audited.

I just learned of my company's participation in the program. Can I get the discount credited back to when I first started at the center two years ago?

The discount is not retroactive. An employee will begin receiving the discount at the time they verify employment and request to be included in the program. It is up to the company to market the program to its employees and fully inform employees of the discount eligibility requirements.

Can I enroll my child at any time?

Absolutely! If the center does not have space available, the employee will be placed on a waiting list comprised of all center applicants.

How do I find information on weekly rates? Operating hours? Space availability?

Tuition rates and operating hours vary by center, so contact the center directly for specific program information and space availability.

How can I find out more about the curriculum you use at your centers?

KLC has developed its own proprietary curriculum that promotes individual growth by providing opportunities for exploration, manipulation and child-initiated choices. For more information, schedule a tour with a nearby center or visit our web site at www.knowledgelearning.com.

What are some of the familiar names under which your centers operate?

Some of the members of the KLC Family of Schools include:

Bianchi Schools
Building Blocks of Learning
Children's Discovery Centers
Children's World Learning Centers
Club Discovery
Knowledge Beginnings
Koala Care
Learning Universe
Magic Years
Prodigy Child Development

Can I get the discount through the Medallion/Champions Before and After School Program?

No. This discount program is available at participating **community childcare centers** only. The Before and After School Partnerships Division is excluded from this program.

Are KLC centers open year-round and on holidays?

No. KLC centers are closed on the following holidays:

New Year's Day
Presidents' Day (in-service training day for staff only)
Memorial Day
Independence Day
Labor Day
Columbus/Explorers' Day (in-service training day for staff only)
Thanksgiving and the day after
Christmas